

Hocking Hills Serenity Salt Cave

SCHEDULING & REQUIREMENTS POLICY

RE: SCHEDULING & GENERAL REQUIREMENTS

EFFECTIVE: FEBRUARY 2020

Our goal at [Hocking Hills Serenity Salt Cave](#) is to provide the highest quality of services in both a timely and effective manner. In order to do so, we have implemented an appointment scheduling & booking policy. This policy enables us to better utilize available appointments for our guests. Your consideration is greatly appreciated, just as equally as your time, understanding and cooperation.

APPOINTMENT SCHEDULING:

All scheduled sessions or appointments, regardless of date, time, type of service, etc., require a minimum \$20.00 credit card payment in order to reserve and secure your appointment. *If you are scheduling an appointment for a special event at our location, a credit card payment is required and must be paid in full at the time of scheduling. Please be advised, payments for special events are non-refundable and cannot be transferred to another event.

AGE, CAVE RENTAL, ARRIVAL TIME, & MISC REQUIREMENTS:

- **AGE REQUIREMENT:**
 - » For the safety and well being of all, no children age 12 and under are permitted in the cave.
 - » In effort to accommodate the wellness needs of younger children, we do offer “book by appointment,” which includes that **ALL** children under the age of 14 **MUST** be accompanied by an adult; no exceptions.
- **ARRIVAL TIME:**
 - » Please arrive 15 minutes prior to your scheduled appointment start time for check-in.
- **MISC REQUIREMENTS & ADDITIONAL INFORMATION:**
 - » Our Salt Cave is a “log out,” quiet space. **ALL** cell phones and/or other electronic devices are **NOT** permitted inside the cave. In order to accommodate convenience, there are lockers available for your items at no additional cost should you choose to bring them inside the building with you.
 - » For sanitary reasons, please bring **CLEAN WHITE** socks (no colors; colored socks are prohibited).
 - » Absolutely **NO** shoes or bare feet are permitted within the cave at any time and for any reason.

Disclaimer Notice:

*It is the sole responsibility of the consumer to inquire regarding any questions for any context outlined within this policy **prior** to scheduling any appointment or service with us. Hocking Hills Serenity Salt Cave accepts no liability for any failure by the consumer to clarify any and all uncertainty with a direct faculty member. All guests, customers, members, or equivalent beings whom, thereof, choose to schedule an appointment with Hocking Hills Serenity Salt Cave (*whether via telephone, public event, or electronically*) are, and will be assumed to have read, understood, accepted, agree to all outlined provisions in this policy, and agrees to hold harmless Hocking Hills Serenity Salt Cave of any neglect of choice made via the consumer regardless of any related condition to this policy.